

## Northeast Medical Group Uniform (FAQ)

### Frequently Asked Questions

➤ **Question: When do I receive my uniform?**

New employees will be fitted for their new uniforms at New Employee Orientation, held monthly. Prior to receiving your uniform, clinical staff may wear scrubs, blue preferred, non-clinical staff may wear business casual.

➤ **Question: How many uniforms will I receive as a new employee?**

Uniforms allotments are based on FTE status as follows:

	<b>Clinical Staff</b>	<b>PSA1/PSA2</b>
36 hours and above:	3 uniforms	1 jacket, 3 polos
24-35 hours:	2 uniforms	1 jacket, 2 polos
Less than 24 hours:	1 uniform	1 jacket, 1 polo

➤ **Question: How many uniforms will I receive as an existing NEMG employee?**

	<b>Clinical Staff</b>	<b>PSA1/PSA2</b>
36 hours and above:	equal to 2 sets	equal to 2 sets
24-35 hours:	equal to 2 sets	equal to 2 sets
Less than 24 hours:	equal to 1 set	equal to 1 sets

➤ **Question: Can I purchase additional uniforms?**

Yes. Additional uniforms can be purchased via the Feury website. This website can be accessed via ESS (Tools), and will be activated June 1<sup>st</sup>, 2016. The username will be the employee's NEMG employee ID number. The temporary password will be the employee's last name. Upon logging in for the first time, he or she will be prompted to change it to something unique. Employees will receive the Health System contracted prices.

➤ **Question: If I have to return a uniform am I responsible for the shipping?**

If the error originates from the vendor's end, the vendor will incur the shipping cost. The vendor will supply a shipping label and package. If the error is the result of the user choosing the wrong size or ordering the wrong size, the employee will be responsible for shipping the product back to the vendor and will incur the cost of doing so. Feury has a 30 day return policy from the date of an in store purchase or delivery date.

➤ **Question: How will sizing work?**

The vendor will have samples of all sizes at new employee orientation and at store. Uniforms can be tried on to determine appropriate sizing. On the uniform website, sizing charts are also available.

➤ **When do I start wearing my new uniform?**

Employees are expected to start wearing their uniforms upon receiving them. All clinical staff members and PSAI/PSAII's are expected to wear their NEMG issued uniform during working hours.

➤ **Question: What is the location to the closet Feury store?**

All items that need to be returned can be returned to this Feury Uniform store:

**Feury Uniform**

127 College St

New Haven, Ct 06510

➤ **Question: What additional clothing can I wear with my official NEMG uniform?**

Employees can purchase additional uniform attire on the Feury website that include: scrub jacket (clinical staff only), fleece jacket, nylon jacket and vest. Clinical employees can also wear cotton or thermal long sleeve t-shirts in solid colors under their scrub uniforms. PSAI/PSAII's are to wear business casual black pants or black skirts of appropriate length, in compliance with the NEMG Tier 2 Dress Code Policy.